



240 Washington Street, Route-20, Auburn, Massachusetts 01501
Phone: (800) 441-8824 / Fax: (508) 832-2706

July 1, 2018

Our Code of Ethics

We at Northeast Battery, individually and collectively, pledge to be guided by the Golden Rule in all our dealings with each other, with our customer- and supplier-partners, and with our communities. We will operate with Integrity and Respect for all, foster the Safety and Health of ourselves and others, and be Accountable for our actions.

Integrity:

- ✓ We strive to always do the right thing.
- ✓ We strive to consistently do our best, and be our best.
- ✓ We will be honest, fair and trustworthy.
- ✓ We will offer quality products and attentive service, and strive to continuously improve.

Respect:

- ✓ We will treat others with dignity, fairness and courtesy.
- ✓ We will be helpful and collaborative.
- ✓ We value diversity.
- ✓ We will be professional in our communication, presentation and appearance.

Safety, Health and Compliance:

- ✓ We take seriously our Corporate and Individual responsibility for the safety and health of employees and others, and for responsible environmental stewardship.
- ✓ We will not drive distracted or impaired.
- ✓ We will be always vigilant for hazards.
- ✓ We will always operate equipment safely, with care and respect.
- ✓ We will comply with all laws and regulations.

Accountability:

- ✓ We take responsibility – We hold ourselves accountable.
- ✓ We will make commitments and we will deliver on them.
- ✓ When we fall short we will make it right, without delay.
- ✓ We respond constructively to concerns raised in good faith, without threat of retaliation.

The Bottom Line: Guided by the Golden Rule

- ✓ We strive to treat all as we want to be treated.

REGIONAL WAREHOUSES:

243 Stafford Street, Worcester, MA 01603
449 W. Fountain Street, Providence, RI 02903
200 Saw Mill River Road, Hawthorne, NY 10532
345 State Street, Auburn, NY 13021
2745 Broadway St., Cheektowaga, NY 14225

325 Meadowland Blvd., Washington, PA 15301
5800 Ellwood Avenue, Bristol, PA 19007
3700 Parkway Lane, Suites K-L, Hilliard, OH 43026
3920 Vero Road, Baltimore, MD 21227
5921 School Avenue, Richmond, VA 23228