



## Fullriver Battery USA - Warranty Policy

Fullriver Battery USA will provide the following warranty to the original purchaser subject to the terms and conditions stated herein.

### Warranty Coverage

This warranty covers batteries that become unusable or unserviceable due to defects in material and/or workmanship. Fullriver will replace a defective battery, with a battery that is identical to or better than the original battery, or issue a monetary credit for the amount of the original battery at time of purchase. This warranty covers the battery types listed below, sized properly, used in the application for which it was intended and charged with a Fullriver-approved charging profile. This warranty applies to batteries sold after November 1st, 2009. A copy of the sales receipt must be provided to claim warranty.

BATTERY TYPE and SIZE	WARRANTY PERIOD
DC Batteries - 85 AH or higher	24 Months
DC Batteries - 70 AH or lower	12 Months
HGL Batteries - 110 AH or higher	12 Months
HGL Batteries - 100 AH or lower	6 Months
HC Batteries	24 Months

### Warranty Exclusions

This warranty does not apply to batteries that break or fail due to abuse or neglect such as improper installation, loose wiring, corroded terminal connections, mishandled or dropped batteries, freezing, fire, explosion, or unauthorized battery modifications.

This warranty does not cover individual batteries that are used for powering auxiliary loads within a set of batteries. The entire set must be used to power all loads.

This warranty does not cover batteries that failed within the warranty period due to extreme usage. DC batteries will provide 500 cycles at 80% depth of discharge and HGL batteries will provide 400 cycles at 60% depth of discharge. Usage beyond this will not be covered under warranty.

This warranty does not cover batteries that are not charged properly or batteries that are left uncharged for extended periods of time. Batteries must be charged after any significant use and the charge cycle must be completed.

Fullriver will not be responsible for expenses including, but not limited to, transportation, shipping, battery installation, recharging, electrical system tests, service calls, loss of time, loss of equipment, rental batteries or expenses that can be considered incidental or consequential damages.